

Microsoft 365 Related Services

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Security & Compliance

10-Year Audit Log Retention	Built-in long-term storage of audit logging data	AccountGuard	Security services to support democratic institutions
Advanced Data Residency	Service migration and residency for additional workloads	Azure Automation	Automate Azure resource deployment and management
Azure Backup	Backup and restore supporting services & resources	Azure Bastion	Secure front door to manage your Azure supporting services
Azure Log Analytics	Query and analyse the data kept in Azure logs	Azure RBAC	Role Based Access Control secures Azure resources
Compliance Premium Assessments	Compliance Manager premium assessment templates	Cross-Tenant Migration	Migrate users directly from tenant to tenant
Defender CSPM	System hardening with Cloud Security Posture Management	Defender EASM	Continuously discover and map your external attack surface
Defender for Business	Advanced business endpoint security by Microsoft Defender	Defender for Business Servers	Defender server security for business customers
Defender for Cloud	Protect workloads across multi-cloud & hybrid environments	Defender for Servers	Comprehensive server and network protection features
Defender Threat Intelligence	Curated OSINT, threat intelligence, and insights	Defender Threat Intelligence API	API integration with Defender Threat Intelligence
Defender Vulnerability Management (premium)	Complete set of vulnerability tools and capabilities	Endpoint Privilege Management	Enables on-demand end-user privilege elevation
Insider Risk Management Forensic Evidence	Gain visual insights into insider data security incidents	Intune Suite	Advanced features for Intune managed devices
Microsoft 365 Lighthouse	Multi-tenant control plane for Managed Service Providers	Microsoft Sentinel	AI-enhanced cloud-native SIEM
Microsoft Tunnel	Microsoft modern VPN service	Multi-Geo	Split a tenancy over multiple geographies
Remote Help	Help end users with remote session viewing and control	Security Copilot	AI assistance across Microsoft Security technologies
SharePoint Advanced Management	Enhanced security, management, and governance features	Syntex Archiving	Move Microsoft 365 content to tiered storage for archiving
Syntex Backup	Intelligent, integrated backup option for Microsoft 365 content		

Communications

Azure Comm. Services	APIs for voice, video, chat, SMS, and email service integration	Calling Plans	PSTN telephony calling plans
Comms. Credits	Pooled minutes for calling plans, dial-out & tolled conferencing	Digital Contact Centre	A contact centre spanning Teams, Dynamics, Nuance, and Power Platform
EHR Connector for Teams	Connects Electronic Health Record systems to Teams	Microsoft eCDN	Enterprise Content Delivery Network for Teams Live Events
Teams Operator Connect	Teams PSTN connection hosted as-a-service	Teams Phone Mobile	Single phone number across mobile, desk phone, and Teams
Teams Premium	Branding, pro-grade stream production, eCDN, AI, and custom policies	Teams Rooms	Enable meeting room devices

Extra Capacity

AI Builder Capacity	Extra capacity for AI Builder	Dataverse Storage	Additional Dataverse file, log, and database capacity
Graph Connector Capacity	Additional capacity for Search with Graph Connectors	SharePoint Storage	Additional storage for SharePoint Online
Universal Print Jobs	Additional print jobs for the organisation come in packs of 500		

Support Services

ProDirect Support for Azure	Azure support for Medium to Large companies	ProDirect Support for Dynamics 365	Dynamics 365 support for Medium to Large companies
ProDirect Support for Microsoft 365	Microsoft 365 support for Medium to Large companies	Unified Support	Enterprise support across all Microsoft technologies

Microsoft Security Experts

Defender Experts for Hunting	Get Microsoft threat hunting experts working for you	Defender Experts for XDR	Managed detection and response service augments your SOC
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Microsoft Priva

Privacy Risk Management	Identify & remediate privacy risks in Microsoft 365	Subject Rights Requests	Automation, insights, and workflows for data subject inquiries
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Education

Azure Dev Tools for Teaching	Software dev tools for teachers and students	Class Notebook	Create and assign classroom material in OneNote
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Employee Experience

LinkedIn Learning	Expert developed and curated learning content and portal	Viva Glint	Employee feedback, analysis, and insights platform
Viva Goals	Objectives and Key Results (OKR) in Microsoft 365	Viva Insights - Manager, Leader, Analyst	Analyse workplace trends and drive efficiencies
Viva Learning (premium)	Complete learning experience platform inside Teams	Viva Pulse	Quickly and easily gather and act on employee feedback
Viva Sales	Connects CRM systems with Teams and Microsoft 365 (not in Viva Suite)	Viva Suite	Combines Glint, Goals, Insights, Learning, and Topics
Viva Topics	Integrated knowledge & experts discovery		

Power Platform

AI Builder	Use AI models to automate process and generate insights	Microsoft Dataverse	Services for low-code app-dev on top of Microsoft 365
Power Apps	Complete low-code/no-code app-dev platform	Power Automate	Advanced process automation features
Power BI Premium	More capacity and scale for business intelligence	Power Pages	Create secure, low-code business websites
Power Virtual Agents	Create intelligent agents and bots		

Automation & Intelligence

Microsoft 365 Copilot	Generative AI assistance across Microsoft 365	Microsoft 365 Unattended RPA	Unattended Robot Process Automation with Microsoft 365
Microsoft Managed Desktop	Microsoft device management and monitoring	Microsoft Syntex	Content AI knowledge extraction and analysis
Scheduler (retiring)	Schedule meetings with the help of AI (retires 2023-09-01)		

Companion Products & Services

App Assure	App compatibility assistance included with various plans	Azure Virtual Desktop	Virtual desktops and apps in a cloud pay-to-consume service
Drive Shipping for PST import	Send PST files to Microsoft on SSD or SATA HDD	Dynamics 365 Customer Voice	More sophisticated surveys and customer feedback
Microsoft Industry Clouds	Tailored solution packages for industry verticals	Microsoft 365 Dev Program	Developers get a sandbox environment and other benefits
Project Online	Project and portfolio management tools	Test Base for Microsoft 365	Testing platform for integrating with Microsoft 365 apps
Visio Online	Diagramming, flow charting, vector graphics, and data visualisation tool	Windows 365 Business	Windows desktop as a cloud subscription service for business
Windows 365 Enterprise	Windows desktop as a cloud subscription service for enterprise	Windows 365 Frontline	Windows desktop as a cloud subscription service for frontline
Workplace Discount Program	Employee discounts on Microsoft 365 and Surface devices		

Microsoft Purview

Data Catalog	Browse, search, and manage data assets within the data map	Data Estate Insights	Understand the data landscape to aid in good governance
Data Policy	Manage data access policies across the estate	Data Map	Scan and identify assets across the data estate into a data graph

Microsoft Entra

Entra Domain Services	Adds Active Directory Domain Services like functions to Entra ID	Entra External ID	Connect to external business and consumer identities
Entra ID	Multi-cloud and on-premises identity and access control	Entra ID Governance	Simple, consolidated identity governance functionality
Entra ID Protection	Identify and address identity-based risks	Entra Internet Access	Secure Web Gateway that joins content filtering with conditional access
Entra Permissions Management	Find and fix permissions risks with a CIEM solution	Entra Private Access	Zero Trust Network Access solution to connect users to resources anywhere
Entra Verified ID	Decentralized identity verification included in all Entra ID plans	Entra Workload ID	Secure and manage identities for apps and services